

# 2024 MED-IQ COURSES FOR KAMMCO MEMBERS

KAMMCO's partnership with Med-IQ provides our members a convenient, online, specialty-specific curriculum based on case studies that represent actual redacted medical professional liability claims.

#### Risk Management Credit (2%)

Eligible members have until **September 30, 2024**, to take at least one of the courses below to earn a 2% risk management premium credit toward their **January 1, 2025** policy renewal.

# Classroom 1 | Surgical Specialties/APPs

- Challenges in Chronic Pain Management *A*
- Closing the Loop Communication
- Disclosure & Apology
- Documentation: Key Considerations
- Informed Consent
- Risk and Safety Issues

# Classroom 2 | Non-Surgical Specialties/APPs

- Challenges in Chronic Pain Management */*
- Closing the Loop Communication
- Coordination of Care Preventing Incidentalomas
- Documentation: Key Considerations
- Informed Consent
- Risk and Safety Issues

# Classroom 3 | Emergency MD/APPs

- Challenges in Chronic Pain Management */*
- Documentation: Key Considerations
- Informed Consent
- Lessons Learned in Diagnostic Error: A Clinician's
  Perspective
- Risk and Safety Issues
- The Boarding Crisis
- Courses with this symbol should meet the Kansas State Board of Healing Arts "Category III" continuing education requirement.

#### **Continuing Education Credits**

Continuing education credits (CME and CNE) are available for completing any course at no cost to members. KAMMCO covers the fees for credits as a benefit to our provider members.

# Classroom 4 | Long-term Care Non-MDs

- Closing the Loop Communication
- Disclosure & Apology
- Documentation: Key Considerations
- Managing Disruptive Patient Behavior: The Roots and the Risks
- Moving to an Accountable Culture
- Patient Complaints: Proactive Service Recovery and De-escalation Strategies

#### Classroom 5 | Nursing

- Closing the Loop Communication
- Documentation: Key Considerations
- Goals of Care Discussions: Hearing the Patient's
  Voice
- Managing Disruptive Patient Behavior: The Roots
  and the Risks
- Moving to an Accountable Culture
- Patient Complaints: Proactive Service Recovery and De-escalation Strategies

#### **To Access Med-IQ**

Sign-in or register at https://kammco.med-iq.net/.

### More Details on Med-IQ

- 1. Go to <u>www.kammco.com</u>.
- 2. Click on the Risk Management tab.
- 3. Then navigate to the Med-IQ Online Learning Center.