

2024 MED-IQ COURSES FOR KAMMCO MEMBERS

KAMMCO's partnership with Med-IQ provides our members a convenient, online, specialty-specific curriculum based on case studies that represent actual redacted medical professional liability claims.

Risk Management Credit (2%)

Eligible members have until **September 30, 2024**, to take at least one of the courses below to earn a 2% risk management premium credit toward their **January 1, 2025** policy renewal.

Classroom 1 | Surgical Specialties/APPs

- Challenges in Chronic Pain Management *A*
- Closing the Loop Communication
- Disclosure & Apology
- Documentation: Key Considerations
- Informed Consent
- Risk and Safety Issues

Classroom 2 | Non-Surgical Specialties/APPs

- Challenges in Chronic Pain Management */*
- Closing the Loop Communication
- Coordination of Care Preventing Incidentalomas
- Documentation: Key Considerations
- Informed Consent
- Risk and Safety Issues

Classroom 3 | Emergency MD/APPs

- Challenges in Chronic Pain Management */*
- Documentation: Key Considerations
- Informed Consent
- Lessons Learned in Diagnostic Error: A Clinician's
 Perspective
- Risk and Safety Issues
- The Boarding Crisis
- Courses with this symbol should meet the Kansas State Board of Healing Arts "Category III" continuing education requirement.

Continuing Education Credits

Continuing education credits (CME and CNE) are available for completing any course at no cost to members. KAMMCO covers the fees for credits as a benefit to our provider members.

Classroom 4 | Long-term Care Non-MDs

- Closing the Loop Communication
- Disclosure & Apology
- Documentation: Key Considerations
- Managing Disruptive Patient Behavior: The Roots and the Risks
- Moving to an Accountable Culture
- Patient Complaints: Proactive Service Recovery and De-escalation Strategies

Classroom 5 | Nursing

- Closing the Loop Communication
- Documentation: Key Considerations
- Goals of Care Discussions: Hearing the Patient's
 Voice
- Managing Disruptive Patient Behavior: The Roots
 and the Risks
- Moving to an Accountable Culture
- Patient Complaints: Proactive Service Recovery and De-escalation Strategies

To Access Med-IQ

Sign-in or register at https://kammco.med-iq.net/.

More Details on Med-IQ

- 1. Go to <u>www.kammco.com</u>.
- 2. Click on the Risk Management tab.
- 3. Then navigate to the Med-IQ Online Learning Center.